



# FAQ'S

## DO YOU ACCEPT RESERVATIONS?

We do not accept reservations at this time for walk-in guests. If you like to guarantee your group space, please give us a call ahead of time at 704-912-5160 or email [bookings@piedmontsocial.com](mailto:bookings@piedmontsocial.com) to book an event.

## CAN YOU ACCOMMODATE LARGE PARTIES?

Yes, we can accommodate large parties for private events, entertaining, team building and meetings. Please contact our Event Sales Team by visiting [piedmontsocial.com/private-event](http://piedmontsocial.com/private-event) to schedule your event.

## CAN YOU ACCOMMODATE MY GROUP OF 20+ IF WE JUST WALK-IN?

At this time, we can only seat groups of 10 for walk-in. We cannot seat more than 10 people together. We will wait for all persons before seating. We do our best, but you may not all be right next to each other. You may have to wait for a table, even if you see open tables because we may need to stagger seating so we do not overwhelm our team in the kitchen. This is our house. Please do not rearrange our furniture without the manager's involvement. Bowling Lanes and our other games available are on a first-come-first-served basis. If you have a larger group, please give us a call at 704-912-5160.

## DO YOU HOST PRIVATE EVENTS, TEAM BUILDING OR OTHER SOCIAL PARTIES?

Yes! We have 23,000 square feet of available space for any size party. Please contact our Event Sales Team by visiting [piedmontsocial.com/private-event](http://piedmontsocial.com/private-event) to schedule your event.

## CAN I BRING A CAKE OR CUPCAKES TO CELEBRATE A BIRTHDAY?

We do not allow outside food or drink for walk-in guests. Booked events may bring a store bought dessert with the ingredients clearly listed.

## DO YOU HAVE TAKEOUT? DELIVERY?

Our entire menu is available for takeout. You may place your order in advance online by visiting [piedmontsocial.com](http://piedmontsocial.com). We offer curbside to-go but do not offer delivery services at this time.

## DO YOU CATER OFF-SITE?

At this time, we do not offer off-site catering. We can prepare large banquet orders for take-out with advanced notice, but do not offer delivery or staffing for off-site events. Contact [bookings@piedmontsocial.com](mailto:bookings@piedmontsocial.com) to place your order.

## ARE YOU SHOWING THE GAME/SPORTS EVENT?

We have the NFL ticket, NFL, MLB, NBA, NHL, ACC, and SEC channels. We do not show UFC, Boxing, Golf, Tennis or Big 10 network.

## DO YOU HAVE TO MAKE A RESERVATION TO PLAY BOWLING OR OTHER GAMING?

No, reservations are not required but all gaming is first-come first serve. Bowling pricing is \$5 per game/per adult and \$3 per game/per adult Sunday-Thursday (Closed Monday). Friday Open-4 PM pricing is \$5 per game/per adult and \$3 per game/per adult and 4 PM-Close is \$40/hour. Maximum of 6 bowlers per lane. For groups 12 or more, please contact us at [bookings@piedmontsocial.com](mailto:bookings@piedmontsocial.com) to reserve.

## DO YOU SELL GIFT CARDS?

We proudly offer traditional gift cards or you can send an eGift Card by email anytime. Visit our website to [order](#).

## HOW DO I CHECK THE BALANCE OF MY GIFT CARD?

To check the balance on your gift card, please click [here](#).